



OFFICE USE ONLY

CHECKED BY:
DATE:
OFFLINE INVENTORY.....YES/NO
INVENTORY TRANSFER NUMBER:

The Tack Box Saddleworld

E-mail: sales@tackbox.com.au

RETURNS & EXCHANGE FORM

CUSTOMERS DETAILS			
Customers Name:			
	<i>Last</i>	<i>First</i>	<i>M.I.</i>
Address:			
Suburb:			
State:		Postcode:	
E-Mail:			
Contact Phone:		Mobile:	
Customer Loyalty No:		Facsimile:	

ITEMS RETURNED
<i>NB:- Full description of items – listing Brand Name, Model, Description, colour, size, price paid and product code - if known</i>

REASON FOR RETURN			
Date Ordered:		Date Received:	

EXCHANGE ITEM REQUIRED
<i>NB:- Full description of items required – listing Brand Name, Model, Description, colour and size</i>

We stand by each and every product we sell. If you are not 100% satisfied with your purchase, please return the product in its original condition and packaging, along with tags and receipt to our store within 14 days and we will gladly exchange the product, offer you an exchange, refund the method of payment or offer store credit. For any products that fail to perform outside these guidelines, please return to store for an assessment. When returning goods by post, it is advisable to register your parcel as The Tack Box will not accept any responsibility for goods lost in return transit. If you need to return goods that are the wrong size or colour, simply send the goods back to us with a copy of your receipt and Returns & Exchange Form and we will happily exchange the goods. Exchange postage charges will apply. In order to effectively process your exchange, please attach a completed Returns & Exchange Form.

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